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WHAT WE DO

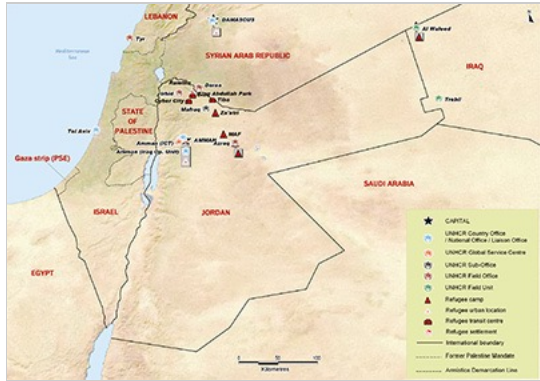
WHO WE HELP

2014 UNHCR country operations profile - Jordan

| Overview |

Working environment

- The operational environment in the Hashemite Kingdom of Jordan (Jordan) has been affected considerably by the deterioration in the security situation in the neighbouring Syrian Arab Republic (Syria) and the continued influx of Syrians into the country.
- Jordan continues to provide asylum for a large number of Syrians, Iraqis and other refugees, despite the substantial strain on national systems and infrastructure. This pressure has become even more acute over the past two years, as the global financial crisis has had an impact on Jordan's economic situation and infrastructure for water, electricity, waste management, education and health care.
- Jordan is not a signatory of the 1951 Convention relating to the Status of Refugees; however the protection space for refugees and asylum-seekers is considered favourable.
- The 1998 Memorandum of Understanding (MoU) between UNHCR and the Government is the basis for UNHCR's activities in Jordan. In the absence of any international or national legal refugee instruments in force in the country, the MoU establishes the parameters for cooperation on providing protection and assistance to refugees and asylum-seekers, and allows mandate refugees a maximum stay of six months after recognition, during which a durable solution should be found.
- Jordan has granted Syrian refugees access to services, such as health and education in host communities. Zaatari and Azraq camps for Syrian refugees were built on land provided by the authorities that are also providing security in the camp.



People of concern

Syrians have rapidly become the largest refugee population of concern to UNHCR in Jordan, with over 500,000 individuals registered or awaiting registration by August 2013, most of whom come from Deraa. Aside from 120,000 Syrians hosted in the Zaatari camp, the vast majority of Syrians reside in non-camp settings, predominantly in the north. Nonetheless, Syrians have been registered in all governorates across Jordan, notably Amman with 13 per cent. Based on current trends, UNHCR expects the numbers of Syrian refugees fleeing to Jordan to increase, with the potential risk of a larger, sudden influx. Push factors include generalized and targeted violence, in addition to a public service breakdown in most areas of Syria and increasing prices for fuel and food.

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- STAY INFORMED •

UNHCR contact information

The UNHCR Representative

Statistical Snapshot	
Residing in Jordan [1]	
Refugees [2]	
Asylum Seekers [3]	
Returned Refugees [4]	
Internally Displaced Persons (IDPS) [5]	
Returned IDPs [6]	
Stateless Persons [7]	
Various [8]	
Total Population of Concern	
Originating from Jordan [1]	
Refugees [2]	
Asylum Seekers [3]	
Returned Refugees [4]	
Internally Displaced Persons (IDPS) [5]	
Returned IDPs [6]	
Various [8]	
Total Population of Concern	
Notes	

Private Sector Contributions	
Contributions since 2006	
Year	
2014	
2013	
2012	
2011	
2010	
2009	
2008	
2007	
2006	

- #### Latest News
- [Jordan Inter-Agency update October 2014](#)
14 Nov 2014 | Country Updates
 - [Ex-Olympics chief Rogge v rian refugees in Jordan with hope](#)
29 Oct 2014 | News Stories
 - [UNHCR reports sharp increase of Iraqis fleeing to Jordan](#)
23 Sep 2014 | News Stories

As of March 2013, Jordan was hosting nearly 30,000 Iraqi refugees; the majority of whom are from Baghdad. Third-country resettlement is expected to remain the primary durable solution for Iraqis in 2014 with some 1,500 departures, while some 300 Iraqis are expected to return to Iraq through UNHCR's voluntary repatriation programme. The refugees remaining in Jordan will continue to require significant levels of support.

Moreover, in the last few years, some 1,700 individuals from Sudan and other countries of origin have been registered as refugees and asylum-seekers.

Planning figures

UNHCR 2014 planning figures for Jordan							
TYPE OF POPULATION	ORIGIN	Dec 2013		Dec 2014		Dec 2015	
		Total in country	of whom assisted by UNHCR	Total in country	of whom assisted by UNHCR	Total in country	of whom assisted by UNHCR
Refugees	Iraq	24,730	24,730	23,290	23,290	20,790	20,790
	Syrian Arab Rep.	1,254,950	1,254,950	1,410,520	1,410,520	1,324,210	1,324,210
	Various	1,350	1,350	1,800	1,800	2,260	2,260
Asylum-seekers	Iraq	1,200	1,200	1,600	1,600	900	900
	Syrian Arab Rep.	490	490	490	490	490	490
	Various	790	790	740	740	680	680
Total		1,283,510	1,283,510	1,438,440	1,438,440	1,349,330	1,349,330

| Response |

Needs and strategies

UNHCR's foremost priority is to ensure that the favourable protection environment in Jordan is maintained. In 2014, any new flows of Syrians arriving in Jordan will further strain the already limited resources. This could have a negative impact on Jordanian public opinion *vis-à-vis* all refugees and pose further challenges to preserving the asylum space in the country.

UNHCR will assure international protection and provide the authorities with the technical support to reinforce the capacity of national institutions. Timely registration will ensure regular access to basic services, which is particularly important for the prevention of sexual and gender-based violence (SGBV) and for child protection. The Office also aims to strengthen its outreach capacity through the implementation of its urban policy to mitigate the impact of the Syrian influx on the local communities.

The ongoing influx of Syrian asylum-seekers is likely to have an impact on UNHCR's activities to address the needs of Iraqi refugees in Jordan. Refugee status determination (RSD) and durable solutions will remain essential protection elements for the Iraqi refugee population. The response will be closely monitored and if any refugees become more destitute, due to increasingly limited access to services and infrastructure, UNHCR will engage in a dialogue with Government counterparts to discuss a new strategy for this population.

| Implementation |

Coordination

Close collaboration will be further expanded with Government authorities involved in protection and assistance to refugees and asylum-seekers at the national, regional and local levels. Strategic partnerships and cooperation will continue to be essential to UNHCR's response to the refugee situation in Jordan in 2014.

The partnership with the Ministry of Planning and International Cooperation has been in place since the Iraq crisis started in 2007. UNHCR will provide support to the Jordan Armed Forces, whose personnel are the first to receive newly arriving refugees at the border.

The overall response strategy for Syrians in Jordan will continue to be based on close collaboration between the Government, over 50 UN agencies and national and international NGOs under the leadership of UNHCR.

2014 UNHCR partners in Jordan

Implementing partners

Government agencies: Ministry of the Interior, Planning and International Cooperation, Education, Health and Social Development; Public Works and Housing; Public Security Directorate

NGOs: *Agence d'aide à la coopération technique et au développement*, Arab Renaissance for Democracy and Development, Care International, Caritas Jordan, International Medical Corps, International Relief and Development, Intersos, Jordan Hashemite Charity Organization, Jordan Health Aid Society, Jordan River Foundation, Jordanian Hashemite Fund for Human Development, Legal Aid, Mercy Corps, Noor Al-Hussein Foundation, Norwegian Refugee Council, Save the Children

 [Sharp increase in Iraqi refugees into Jordan and Turkey](#)
23 Sep 2014 | Briefing Notes

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UNHCR Fundraising Reports

 [UNHCR Global Appeal 2014](#)
1 Dec 2014 | UNHCR Fundraising

 [UNHCR Global Report 2014](#)
1 Jun 2014 | UNHCR Fundraising

 [UNHCR Global Appeal 2013](#)
1 Dec 2013 | UNHCR Fundraising


 [UNHCR Global Report 2013](#)
1 Jun 2013 | UNHCR Fundraising


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Background, Analysis and Policy

 [UNHCR and community development: a weak link in the chain of response? Noel Calhoun](#)
12 Oct 2010 | PDES Working Paper

 [Competing in the humanitarian response: UNHCR's organizational decision-making processes in aid](#)
1 Oct 2010 | PDES Working Paper

 [With a little help from our friends: a preliminary assessment of social networks of Iraqi refugees in Jordan](#)
1 Sep 2010 | PDES Working Paper

 [Surviving in the city: A review of the operation for Iraqi refugees in Jordan, Lebanon and Syria](#)
24 Jul 2009 | Evaluation Report

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Statistics

 [2005 UNHCR Statistical Yearly Data Sheet - Jordan](#)
30 Apr 2007 | Country Data Sheet

 [2004 UNHCR Statistical Yearly Data Sheet - Jordan](#)
21 Aug 2006 | Country Data Sheet

 [2003 UNHCR Statistical Yearly Data Sheet - Jordan](#)
1 Jan 2005 | Country Data Sheet

 [2002 UNHCR Statistical Yearly Data Sheet - Jordan](#)
1 Sep 2004 | Country Data Sheet

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UNHCR Maps

 [Jordan Atlas Map - May 2004](#)

Others: IOM, UNOPS, UNRWA, UNV
Operational partners
Government agencies: The National Centre for Security and Crisis Management
NGOs: ActionAid, ADRA, Association of Volunteers International, Centre for Victims of Torture, Children without Borders, Cooperative Housing Foundation International, Danish Refugee Council, Finn Church Aid/ACT Alliance, <i>Fundación Promoción Social de la Cultura</i> , Handicap International, International Catholic Migration Commission, International Orthodox Christian Charities, International Rescue Committee, Islamic Relief, Japan Emergency NGO, Jesuit Refugee Service, LDS Charities, Lutheran World Federation, Madrasati Initiative, Medair, <i>Médecins du Monde</i> , Movement for Peace, Nippon International Cooperation for Community Development, Operation Mercy, Oxfam GB, Première Urgence- Aide Médicale Internationale, Questscope, Relief International, <i>Terre des Hommes</i> Lausanne, THW (German Federal Agency for Technical Relief), World Vision International
Others: FAO, ICRC, IFRC, ILO, Qatar Red Crescent, UNDP, UNESCO, UNFPA, UN-HABITAT, UNICEF, UNWOMEN, WFP, WHO


| Financial information |

In recent years, the financial requirements for UNHCR's operation in Jordan have increased dramatically, from USD 62.8 million in 2010 to a revised 2013 budget of USD 367.6 million, as a result of the response to the needs arising from the emergency in Syria.

The overall budget for Jordan in 2014 is set at USD 430.4 million, with the majority of the budget devoted to the emergency response for Syrian refugees. These financial requirements are based on the best estimates for 2014 using the information available as of mid-2013. In light of the evolving situation in Syria, any additional requirements will be presented in the Regional Response Plan for Syrian Refugees (RRP6) with the situation undergoing further review in the course of 2014.

Source: [UNHCR Global Appeal 2014-2105](#)

UNHCR contact information

The UNHCR Representation in Jordan															
Style of Address	The UNHCR Representative in Jordan														
Street Address	05, Abdul Kareem Al-Azzeh Street, Deir Ghar, Amman, Jordan														
															
Mailing Address	P.O. Box 17101, 11195 Amman, Jordan														
Telephone	962 6 550 2136														
Facsimile	962 6 592 4658														
Email	joram@unhcr.org														
Time Zone	GMT + 2														
Working Hours	<table border="1"> <tr> <td>Monday:</td> <td>8:00 - 15:30</td> </tr> <tr> <td>Tuesday:</td> <td>8:00 - 15:30</td> </tr> <tr> <td>Wednesday:</td> <td>8:00 - 15:30</td> </tr> <tr> <td>Thursday:</td> <td>8:00 - 15:30</td> </tr> <tr> <td>Friday:</td> <td></td> </tr> <tr> <td>Saturday:</td> <td></td> </tr> <tr> <td>Sunday:</td> <td>8:00 - 15:30</td> </tr> </table>	Monday:	8:00 - 15:30	Tuesday:	8:00 - 15:30	Wednesday:	8:00 - 15:30	Thursday:	8:00 - 15:30	Friday:		Saturday:		Sunday:	8:00 - 15:30
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Sunday:	8:00 - 15:30														
Public Holidays	01 January 2014, New Year's Day 12 January 2014, Prophet's birthday 13 April 2014, Palm Sunday 20 April 2014, Easter Sunday 25 May 2014, Independence Day														

4 May 2005 | Maps from UNHCR





UNHCR Partner Directory

-  [Caritas Jordan](#)
27 Oct 2011 | NGO Directory
-  [Jordan Health Aid Society](#)
27 Oct 2011 | NGO Directory
-  [Jordan River Foundation](#)
27 Oct 2011 | NGO Directory
-  [Legal Aid Jordan](#)
27 Oct 2011 | NGO Directory

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UNHCR Jordan Fact Sheet

UNHCR Jordan Assistance Repo

-  [Cash Assistance to Register in the First Quarter of 2009](#)
-  [Iraqi Adults Education and UNHCR Jordan - 2008 & J 009 Health Sector Report](#)
-  [UNHCR Jordan - Assistan on 2009 Mid-Year Report](#)
-  [Intention to Return to Iraq 08 & 2009](#)

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Jordan Inter-Agency Updates

-  [Jordan Inter-Agency update October 2014](#)
-  [Jordan Inter-Agency update July 2014](#)
-  [Jordan Inter-Agency update 1 June 2014](#)
-  [Jordan Inter-Agency update June 2014](#)
-  [Jordan Inter-Agency update 014](#)

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UNHCR Jordan Overview

Non-Iraqi Refugees in Jordan

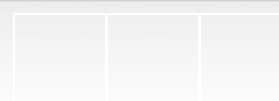
28 July 2014, Eid Al-Fitr
29 July 2014, Eid Al-Fitr
05 October 2014, Eid Al-Adha
06 October 2014, Eid Al-Adha
25 December 2014, Christmas Day



Iraqi Refugees in Jordan



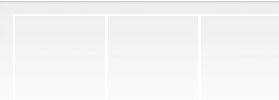
Angelina Jolie visits Syrian and Iraqi refugees in the Middle East




Refugees prepare for winter in Jordan's Za'atari camp



Refugee on the Sixth Floor: Urban in Jordan



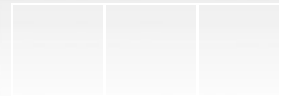
Flight by Night: Syrian Refugees Crossing to Jordan in the Dark



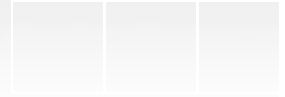
UNHCR Special Envoy Angelina Jolie with newly arrived Syrian refugees



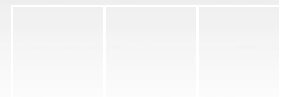
As Winter Approaches, Syrians in Jordan Prepare for the Cold



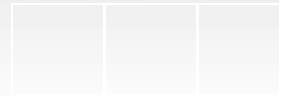
A New Camp, a New Home: A Syrian in Azraq



For Starters, a Tent: A Syrian Teacher and a School in Jordan



Za'atari Refugees Put Their Entrepreneurial Skills to Work



A Mounting Struggle to Survive: Refugees in Jordan

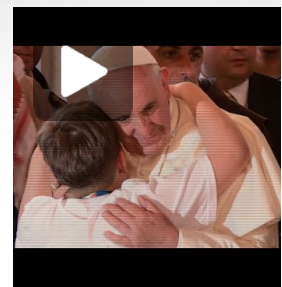


Celebrating 10 years of refugee relief



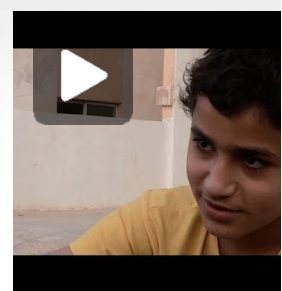
Jordan: Camp Life From a Child's Perspective

A UNHCR photographic project, "Do You See," lets young refugees in Jordan's camps share their world and thoughts with the world.



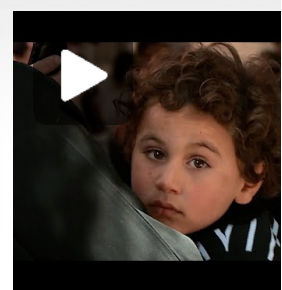
Jordan: Pope Meets With Syrian

Pope Francis visited Jordan on Saturday with a delegation, where he expressed deep concern over the humanitarian emergency caused by the conflict in Syria. For Joseph Sabra, the encounter renewed hope after years of loss and displacement.



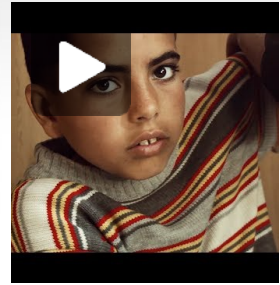
Jordan: Sameh's Struggle with Cancer

Sameh was only three when he was found to have a brain tumour. In Syria, he was able to receive treatment. Now he is a refugee in Jordan, where it is more difficult, but UNHCR has been helping him. Sameh who longs to play with his friends and return home.



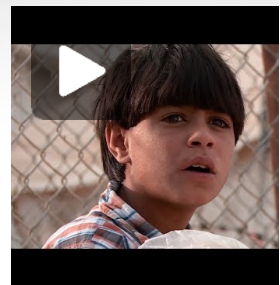
Jordan: Waiting for the Pope

Pope Francis will visit Jordan on Saturday (June 14, 2014), where he will be meeting with the Sabra family, Christian refugees. The Sabra family will have the chance to meet the Pope's face.



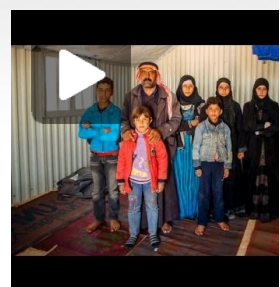
Jordan: A Young Boy's Burden

Ibrahim has suffered too much for an
His mother and 3 siblings were killed
Damascus, which left the Syrian boy v
injuries. With the help of doctors in J
Za'atari refugee camp, he hopes to or
unaided.



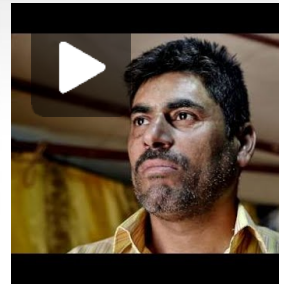
Jordan: UNHCR and Host Counti Syria

UN High Commissioner for Refugees A
Guterres meets in Jordan's Za'atari re
with leaders of countries hosting Syri
the region. He again urged the intern
community to do more to help these
shoulder the burden.



Jordan: New Refugee Camp Ope

Jordan formally opens Azraq refugee
desert east of the capital, Amman. U
help to run the camp, which has room
than 100,000 refugees and was built t
pressure on the Za'atri camp.



**Jordan: Syrian Refugee Teacher
Camp School**

An estimated 25 per cent of Syrian re
in Jordan are not enrolled in schools.
refugees, former teachers, are addre
by setting up their own schools.



Jordan: Syrian Refugees' Housin

Hundreds of thousands of refugees liv
areas are struggling to survive. They
rents, inadequate accommodation, a
challenges for their children.



Jordan: Shahad Finds her Voice

Four-year-old Shahad is among hundr
thousands of Syrian children suffering
traumatic effects of the war in Syria.
attack on her family home, she stopp



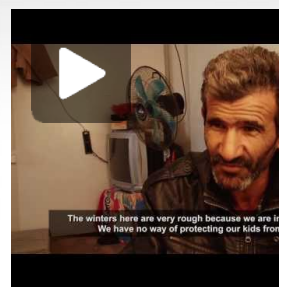
Jordan: Malala Visits Zaatari Ref

Malala Yousafzai came to the Zaatari
Camp with a message: children here
future... they have dreams and need s



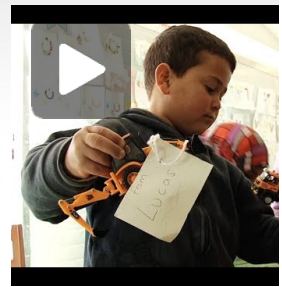
Jordan: Beyond No Man's Land

In a remote area of north-east Jordan
Syrian refugees arrive at an unofficial
after walking for days and crossing a
man's land to reach safety.



Jordan: UNIQL0 Distribution

Japanese retailer UNIQL0 has begun
Za'atri refugee camp to provide winte
up to 25,000 households living there.
done in conjunction with UNHCR and
Emergency NGO.



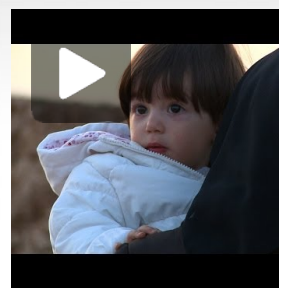
Jordan: Toy Distribution

The UK Pitt Rivers Museum and the U Guides Fellowship have collected toys for school children to send to Syrian refugees based on their global partnership with the most recent shipment consisted of five toys that weighed more than 800 kilo



Jordan: Coming Across The Border

Recently over 1,300 Syrian refugees, half of them children, reached the northern Ruwashed area of northeast Jordan after spending several days in the desert.



UNHCR: Syrian Refugee Children

UNHCR launches a report highlighting the challenges of Syrian refugee children in Jordan and the immense challenges they face.



Jordan: New Refugee Registratic Opens

UN High Commissioner for Refugees A Guterres visits a new registration cen Jordanian capital, Amman. The centr to accommodate the growing needs o Syrian refugees living in Jordan.



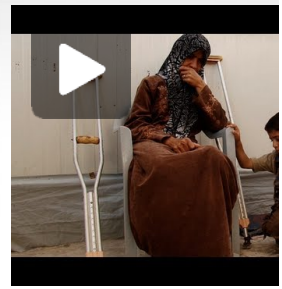
Jordan: Winter Preparations in Z Refugee Camp

As December approaches, Syrian refu Za'atari Refugee Camp work to protec from what forecasters say will be one winters in decades.



Syrian Refugees: Taking Taekwo In Jordan

Life in a refugee camp is tough. But v help from South Korea, young Syrian Jordan's Za'atri camp are getting fit a their morale by taking Taekwondo cla



Jordan: Yosra's Pain



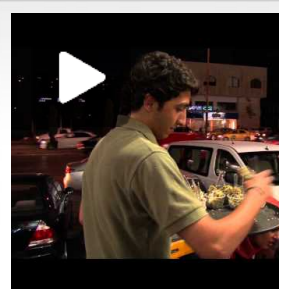
Jordan : Ramadan Prayers

A joint Jordanian-Qatari initiative offers courses to Syrian refugees in Za'atari R



Jordan: Za'atari Camp One Year

One Year On: Jordan's Za'atari Refugee camp has grown from a cluster of mushroom huts into a major urban centre. Za'atari Refugee Camp is now Jordan's largest city



Jordan: Syrian ice cream in Jord

Against the odds, Damascus' famous E
cream makes it's way from war torn S
every two weeks. Syrian refugees in /
for a taste that triggers memories of
at home.



Jordan: WORLD REFUGEE DAY :

UNHCR Special Envoy Angelina Jolie
Commissioner for Refugees António G
for diplomacy to stop the conflict in Sy



**Jordan: Angelina Jolie in conver
refugees**

UNHCR's Special Envoy speaks with
women who have suffered the ravage:
their country.



**Jordan: High Commissioner Urg
Stay Open**

During his trip to Jordan to mark World
on June 20, UNHCR High Commissio
Guterres visited Tel Shihab border cro
he urged all neighboring countries to k
borders.



Jordan: Angelina Jolie meets Syrian Refugees at Border

The UN High Commissioner for Refugees, and UNHCR Special Envoy visited Jordan's rapidly expanding Zaatari refugee camp today to mark World Refugee Day commemorated each year on 20 June. She visited the camp and met with individual Syrians who fled the conflict.



Jordan: Refugee Radio

Syrian refugees take to the Jordanian radio to share advice and information.



Jordan: Separated Families

All along the border, fleeing Syrian families experience separation when they try to cross into Jordan, which adds to the trauma of flight.



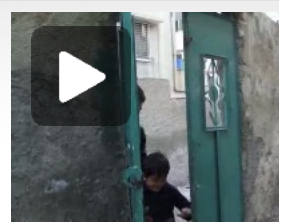
Jordan: Border Exodus

UN High Commissioner for Refugees António Guterres travels to Jordan's border where he watches the nightly inflow of Syrian refugees fleeing conflict in their country.



Jordan: Border Village Welcome

Most Syrian refugees don't linger when they cross the Jordanian border. But in some cases, the border has been offering shelter.



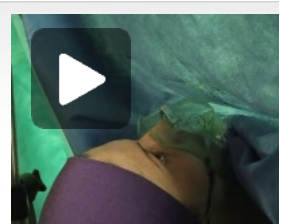
Jordan: Surviving in the City

Tens of thousands of the Syrian refugees live outside camps. But life in cities, towns, and villages is expensive.



Jordan: Daytime Crossings

The exodus of civilians from Syria continues with more and more people crossing the border during the daylight hours along with the night.



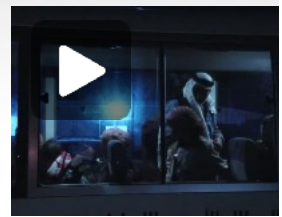
Jordan: Born a refugee

Hundreds of Syrian babies are coming to Jordan as refugees in Jordan's Za'atari Camp.



Jordan: Helping the most Vulner

A former Palestinian refugee comes to the assistance of disabled Syrian refugees at a camp.



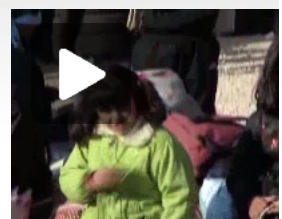
Jordan: Night Arrivals

Many of the Syrian refugees fleeing to Jordan cross the dangerous border area at night, thinking it is safer.



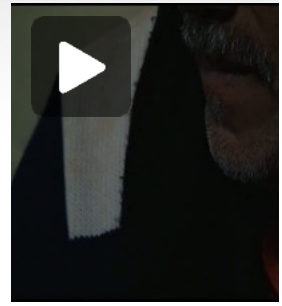
Jordan: Thousands Arrive

As bulldozers prepare the ground for a new Jordanian refugee camp, Syrian refugees are arriving in record numbers since the start of the year.



Challenges in Jordan's Za'atari Ca

Since the start of the year, more than 1 million refugees have arrived in Jordan, stretching humanitarian resources to the limit. Many find shelter in the Za'atari refugee camp.



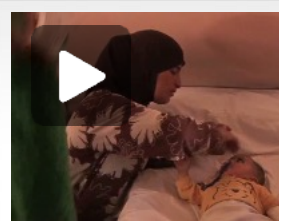
Jordan: Angelina Jolie Visits Bor

The UN refugee agency's Special Envoy Angelina Jolie meets a group of newly arrived Syrian refugees during a visit to the Jordan-Syria border.



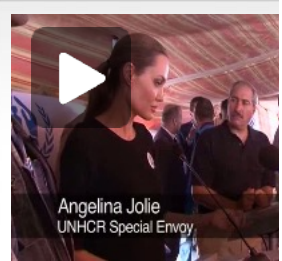
Three Conflicts - Three Crises

UNHCR says a multitude of new refugees are being displaced by conflicts in Africa and the Middle East are stretching the agency's resources to respond.



Jordan: Getting Health Care

In Jordan's Za'atari Refugee Camp, diseases are taking their toll, especially on young children.



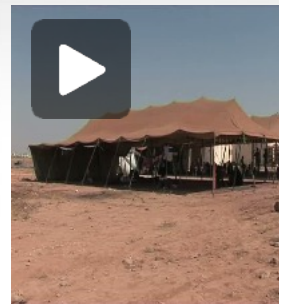
Jordan: Angelina Jolie on the Syrian

UNHCR Special Envoy Angelina Jolie meets with the UN refugee agency's chief, António Guterres, and Syrian refugees in Jordan and hears their stories.



Jordan: Responds to Refugee Ne

As the situation in Syria worsens, UNHCR is preparing for what may lie ahead. Relief efforts are being coordinated and the UNHCR warehouse in the Jordanian border town of Zarqa is filling with essential supplies.



Jordan: Working Together

As the number of refugees grows in Zaatari camp, so do their needs. In less than a week, the number of refugees has tripled. UN agencies are working together in a co-operative approach to cope with the situation.



Jordan: First Syrians in new camp

Zaatari camp in Jordan has received its first permanent residents – Syrian refugees from the Euphrates region. Five hundred have moved from a makeshift site. Relocation continues from the border.

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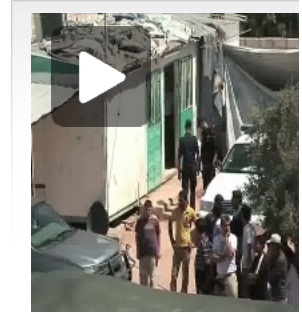


UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

UNHCR 2001 - 2014

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Jordan: New Camp for Refugees

As the Syrian influx continues, UNHCR Zaatari, a new refugee camp in Jordan potential capacity to host 113,000 refu